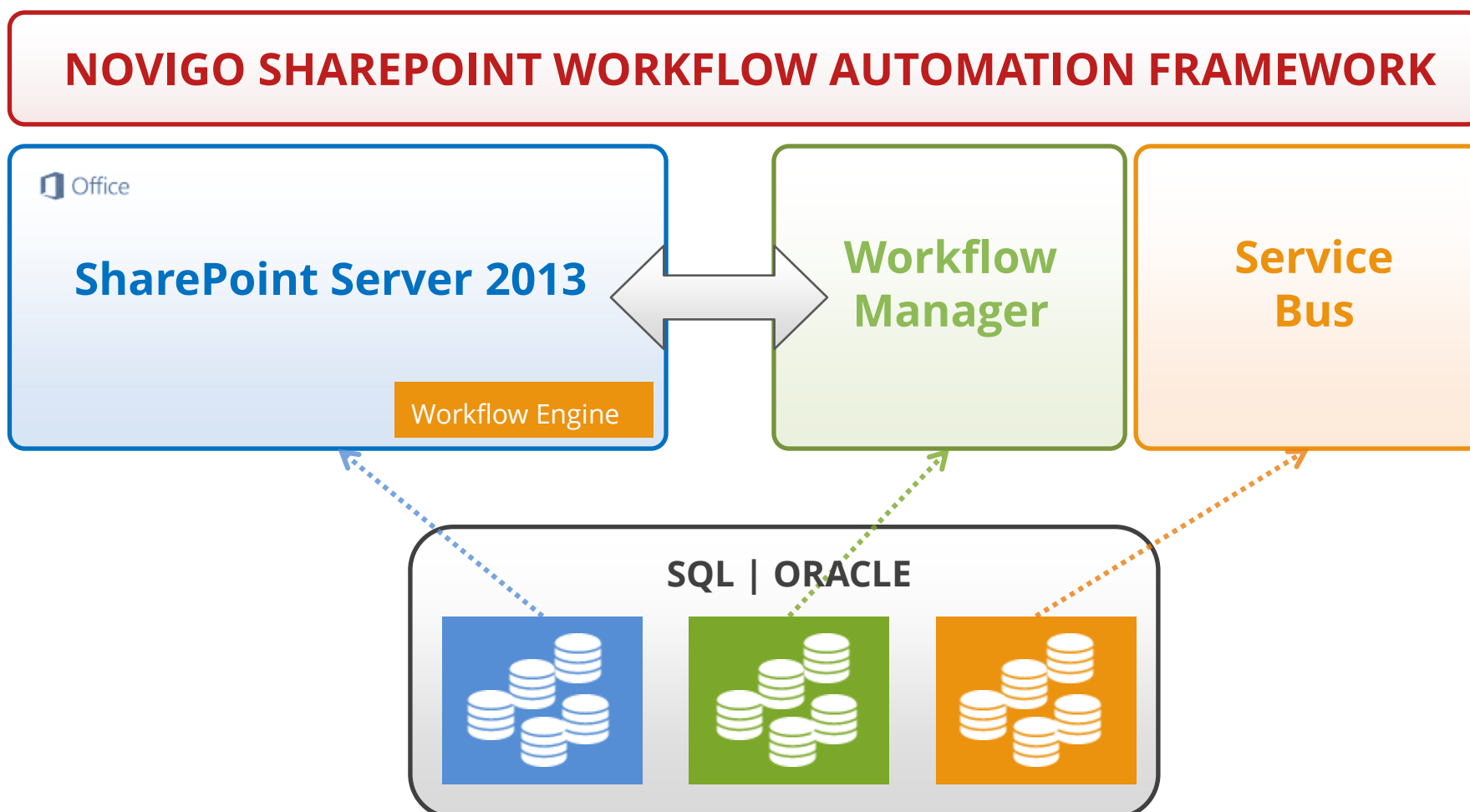
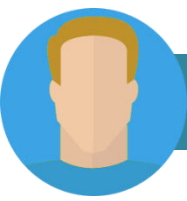


Novigo Solutions Assists Fortune 500 Product Company Reduce Dependency, Improve Collaboration And Create A Scalable Model Line Leading To Operational Excellence

Novigo Solutions designed, developed and implemented a Workflow Automation Framework on SharePoint that helped the client control internal business operations and automate various processes saving time, money and leading to efficient management of resources

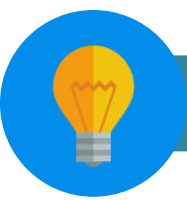
Novigo's unique workflow automation framework brings together all important parts of the workflow including events, tasks, approvals, notifications into a single, powerful automation unit. This unit drives speed, improves collaboration and enhances coordination to the work processes in the organization. Tasks and calendars are made visible to all users within one intuitive window enabling workloads to be shared and efficiently managed. Our framework allows you to import data from any database and define workflows on top of it using easy to use User Interface. On workflow completion the status of the item can be updated back to the original data source.





Challenges Faced by the Client

- ▶ Multiple business processes in the organization which are manual, time consuming and depend on paper forms. These require physical signatures delaying the approval process.
- ▶ Increased cost - cost of paper, cost of office storage space, cost of staff dealing with paper, cost of searching for lost papers
- ▶ Difficult to know the current status of the request, since the paper form maybe in some other location.
- ▶ Reduced collaboration between employees
- ▶ Data residing in multiple data sources within the organization. No single source for defining workflows on top of data from multiple sources.
- ▶ No reports for performance measures.



Novigo Approach and Solutions Implemented

Novigo consultants travelled to the client location to understand the internal processes and identify key areas that could be improved using modern technology. Novigo came up with the solution of using the Microsoft SharePoint platform to develop a workflow automation framework that can be plugged in to their existing ERP. With SharePoint's powerful workflow engine, Novigo was able to build a custom framework with best practices and guidelines followed.

The new system had the capability to automatically get data from their ERP and assign tasks, and approvals based on pre-defined conditions. The intuitive workflow framework allows any business user to create and define multiple workflows, and route approvals based on multiple conditions. The approval hierarchy and conditions statements, along with email templates and task durations are all customizable.

Leveraging of SMAC practices, a customer-centric concept, along with Agile Methodologies were made use of to bring about operational excellence and come closer to the individual with minimal overhead and maximum outreach.



Value Additions



Task Management

Significant improvement in task management through inter-linking of priorities and time-lines across the organization



Clear Visibility

Management Executives can quickly see status of a process, identify roadblocks and adopt the necessary measures to rectify them



Task and Approval Creation

Novigo's unique workflow automation service provides for assignment of tasks and requests for approvals based on any parameters



Instant Control and Agility

Control the way things work in your organization, change workflows to enhance efficiency and improve transparency within minutes



Completely Customizable

One-size-fits-all is not the right strategy in today's age. Novigo understands that every organization works differently and builds solutions accordingly



Fully Secure

Based on the nature of the workflow, Novigo provides multiple levels of security and user authentication for the protection of your organization's assets.



Technology Specifications



SharePoint 2013



ASP .NET MVC



SQL Server 2012

Browser support includes:



Firefox (1.5+), Internet Explorer (9.0 onwards), and Google Chrome. Theoretically at least, any modern browser that supports JavaScript such as Safari (1.3+), Mozilla Suite (1.6+, 1.7+), Sea Monkey (1.0), Opera (8), Camino (1.0a1)

OS support includes:



About The Client

For over thirty years, the Client's ERP has helped manufacturers to manage, improve and grow their businesses. Their technology offers a single integrated real-time data schema which allows all their customers to migrate to newer releases without fear or indecision. Providing a competitive advantage to their customers by supporting multiple locations, multiple language, multiple currencies and multiple simple or complex business structures fitting the needs of engineer-to-order, configure-to-order, make-to-order, make-to-stock, make-to-forecast, ultra-high volume (continuous) and mixed-mode manufacturing. The Client's ERP supports your business, no matter what your industry or manufacturing mode, without forcing you to change your business processes – their ERP product is a perfect investment in your future.

About Novigo Solutions



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Novigo Solutions is a Microsoft partnered provider of IT Solutions and Services. Headquartered in Bangalore, we have multiple offices across the globe in US, India and the Middle East including Oman, UAE and Saudi Arabia. Novigo's mission is to align the client's IT Strategy with its Business Strategy.

Novigo Solution's forte lies in its Business Transformation Services which includes CMS, Workflow Automation, Legacy Modernization, Enhancing Productivity in the Logistics Industry, Training Management System and Improving Customer Experience. Novigo also provides other Enterprise IT Services like consulting, software development, maintenance and testing.